

## Our Values

### Service Excellence

We will not offer it – we will deliver it.

### People Focus

People focus is the right focus

### Diversity

People valuing people

### Accountability

Strong accountability ensures strong performance

### Collaboration

Partnership with our Stakeholders

## Contact Details for Appointments

Phone: (09) 274 4966

Fax: (09) 274 4967

E-mail: [admin@clsstlaw.com](mailto:admin@clsstlaw.com)

Website: [www.clsstlaw.com](http://www.clsstlaw.com)



@clsstlaw



[www.facebook.com/clsstlaw](http://www.facebook.com/clsstlaw)



# COMMUNITY LEGAL SERVICES SOUTH TRUST



## FREE LEGAL ADVICE & ASSISTANCE

Charities Commission Registration CC27297

### Hours

Monday- Friday (9.00am-5.00pm)

COMMUNITY LEGAL SERVICES SOUTH TRUST

NGĀ MANUKURA O TE TURE – LEADERS IN LAW



## Community Legal Services

We are contracted by the Ministry of Justice to provide free legal services to people who reside in South Auckland\*, Franklin and Otahuhu and meet the other criteria listed below.

Our services are free, however if there are costs associated with your issue you will need to pay that yourself (for example, court applications fees).

## Eligibility Criteria

To be eligible for our services you must:

- Reside in South Auckland\*, Franklin and Otahuhu;
- Not qualify for legal aid; and
- Have an annual income below the following:

\$33,800 (single person)  
\$38,000 (1 dependent - spouse/partner or 1 child)  
\$50,934 (2 dependents - spouse/partner or children)  
\$57,880 (3 dependents - spouse/partner or children)  
\$64,678 (4 dependents - spouse/partner or children)  
\$72,302 (5 dependents - spouse/partner or children)

- You must provide photo I.D (passport or drivers license)
- You must provide proof of address
- You must provide proof of income

## How We Provide Services

We provide different services depending on the complexity of a case and the resources we have available. We might provide you with information, advice, assistance or representation.

*(Please note: our contracted representation hours are limited and rigorous screening for accessing this category of our service applies).*

\*Except Mangere

## Some of the legal services we can help with are:

Family Law  
Debt  
Traffic  
Tenancy (tenants only)  
Civil Disputes  
Employment Matters (employees only)  
Insurance  
Minor Police Charges  
Consumer Issues  
Immigration Matters  
WINZ or Housing New Zealand

## We do not provide legal services for the following:

Wills  
Trusts  
Estate matters  
Property relationship matters  
Commercial matters

## Referral Services

If we are unable to help you with your matter, we can give you names of private lawyers and/or legal aid lawyers.

We can also refer you to other community organisations if you have non-legal issues you need help with.

## Education Services

We provide legal education seminars to the public and to community organisations. We can design seminars to meet the needs of your community or organisation.

To discuss our education services phone our office on **(09) 274 4966** or email:

[wipere.mita@clsstlaw.com](mailto:wipere.mita@clsstlaw.com)

[efi.efaraimo@clsstlaw.com](mailto:efi.efaraimo@clsstlaw.com)

## Free Lawyer Times and Locations

Lawyers are available by **appointment only**. Phone **274 4966** and **press 0** to make an appointment.

**Please note, we only provide advice, by phone, in exceptional circumstances.**

## Outreach Clinics and Offices

### Otara

CLSST Office  
120 Bairds Road  
Otara Town Centre

Appointments available:  
Monday – Friday

### Otahuhu

Riverside Community Centre  
(Taha Awa)  
Cnr Bernard Street &  
Peace Avenue  
Otahuhu

Appointments available;  
Fortnightly on Tuesday

### Pukekohe

Heartland Services  
6A Roulston Street  
Pukekohe

Appointments available;  
Fortnightly on Tuesday

### Papakura

Papakura Citizens Advice  
Bureau  
4a Opaheke Road  
Papakura

Appointments available;  
Thursday

### Manurewa

Manurewa Marae  
81 Finlayson Ave  
Manurewa

Appointments available;  
Wednesday

**COMMUNITY LEGAL SERVICES SOUTH TRUST**

NGĀ MANUKURA O TE TURE – LEADERS IN LAW

